



## **QuickBooks Phishing Call**

'Lisa' just called me, and left a message: "Lisa is calling you from Inooit support. Yes, we are receiving alerts from your account that your query books file size has been exceeded the limit of your storage..." And there was a phone number to call, with a New Jersey phone number. So I called it, just to find out what new variety of phishing hoax this is.

The number was answered by 'James', with an Asian accent, who connected me to Lisa quite quickly. They knew my company name already from caller ID, and I asked if that was my QuickBooks Desktop Pro or my online cloud QuickBooks. Lisa had to go ask, and then told me that my cloud QuickBooks data file was over 500 Gb, and the way to fix it was for her to log into my computer and do it for me, and she directed me to one of the usual remote control products.

I ended the call there, because it was, or course, a phishing attempt to get into a computer, with the usual inclusion of FUD (fear, uncertainty, and doubt), something urgent that they will oh-so-helpfully fix for you. Their goal is to get access to your computer, and to QuickBooks, which generally has connections to bank, credit, and merchant accounts. In my case, I don't use online QuickBooks, never have, and my only business relationship with Intuit is as a tech that does installation and and troubleshooting of the product. My real accounting is entirely isolated from the internet, and the data file isn't remotely near 500 Gb. So it's a phish calling, just bait for a hoax.

That 500 Gb isn't real, either. QuickBooks online has no data file size limit. They do have some item count limits that may apply to companies that are too large to use the product.



Apparently, this call is what replaces the old call advising you that "Microsoft" has detected viruses in your computer. That's also very fake. Viruses are infectious data files, and modern malware is really in the trojan horse category,

and not remotely viral. The goal is the same; use remote access to get control of your computer, take over your email accounts, and drain your financial accounts. Unless you know the **local** business you're dealing with, don't allow remote connections. Be suspicious. Hackers need your help to get past anti-malware software and non-Admin accounts, and they get it by telling you something urgent and scary and then offering to help. Just hang up.

## **Amazon Marketplace Caution, Again**

The new import tariffs are not just for big importers. If you find an item in Amazon Marketplace, or Walmart Marketplace, and it is shipped by the seller, stop. That item might be shipped to you from China. Or if you're buying cheap junk from Temu.com or Shein.com, watch out. In recent years, those little packages mailed directly from China were considered exempt from import duties, under the minimal shipment or "de minimis" trade exemptions for small shipments valued below \$800. That changes on May 1st, when there will be an import duty charged to the importer, or in this case, the recipient of the package. That duty rate is either 30% of the value, or \$25, which then increases to \$50 on June 1st.

According to Customs & Border Patrol: "If any duty is owed, CBP will charge a processing fee for clearing your package. Duty and the processing fee are usually paid at your local post office, where your package is forwarded." From the same page: "Reminder: U.S. Customs and Border Protection holds the importer–YOU–liable for the payment of duty not the seller."

There is more here, but it will probably have some updates for the May 1st and June 1st changes soon:

https://www.cbp.gov/trade/basic-import-export/internet-purchases

How can you tell where an item is shipping from? Well, Prime shipping is from inside the USA. But a marketplace item listed with a date range, as below, is likely to be mailed from China. Another clue: "Ships and sold by" or the brand name is gibberish, Chinese characters, or it includes some form of 'luck' or 'happy.' And brand names that do not exist on the internet outside Amazon are not brands. My general recommendation on Amazon is to buy nothing from them for which they don't handle both shipping and returns, and never buy software there.



It's mailed from China, so add \$50 in tariffs after June 1st.

And another reminder: If you are the importer, you are responsible for the legality of the item you're bringing into the country. Some items on Amazon Marketplace are illegal to import. Anything previously alive, like plant seeds or animal products, has very specific rules. If in doubt, look it up. The appropriate expert to ask, for larger shipments, is a Customs House Broker, and as a port city, there are many of them in Baltimore.

## More online:

https://www.cnbc.com/2025/04/03/de-minimis-trade-loophole-to-end-may-2white-house-says.html



Copyright © 2025 Science Translations, All rights reserved. You are receiving this email because you opted in via our website or by discussion with me.

## For computer help, call 410-871-2877 Missed a newsletter? Back Issues